



# *Don Basch Jewelers, Inc.*

"Making Every Moment Count"

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8210 Macedonia Commons Suite 36  
Macedonia, Ohio 44056

Web Surveillance

Attn: Bassam

Dear Bassam,

Wanted to take a moment and thank you for the outstanding customer service you have provided us with upon installing our new security system. While price was our deciding factor the customer service is what will keep us coming back. You answer calls promptly and provide answers for what are usually my "user" errors.

I would love for this letter to become available for future perspective clients since we are a small business and know that referrals and testimonials are valuable. If anyone ever asks to contact someone that has done business with you please make our number available to them.

Sincerely,

Denise A. Basch

P.S. I am sure you are aware, but your system has already saved us time and money trying to locate something.